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## "A PRAGMATIC STUDY FOR MOUNTING FINANCIAL LITERACY FOR POST RETIREMENT FINANCIAL PLANNING AMONG SALARIED INDIVIDUALS"

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### **ABSTRACT**

The growth and development of any country depends on its financial system. For achieving the goal of the financial system, there is one accurate solution which is financial literacy. The relationship between financial literacy and post retirement financial planning is interrelated. In a broader perspective, financial literacy can be stated as "understanding of economics and how economic conditions and circumstances affect household decisions" (Worthington, 2006) and these decision directly and indirectly affect the post retirement financial planning & financial system so this paper try to focus on the solution for increasing financial literacy among salaried people. The objectives of this paper are as follow 1. To Study the initiative taken by Financial Regulators in India. 2. To provide future plan for increasing financial literacy among for post retirement financial planning people through proposed School level Curriculum. 3. To analyze the impact of proposed School level Curriculum on Financial Literacy among people. The conclusion of this paper is that if we add the basic topic in school level curriculum then this will automatically enhance the investment behavior of people and will ultimately results in financial well being of individuals which will certainly enlist a happy post retirement financial life.

**Keyword:** Financial Literacy, Financial Regulators, School level Curriculum, personal management of finances, post retirement financial planning.

#### 1. INTRODUCTION

The growth and development of any country depends on its financial system. For achieving the goal of the financial system, there is one accurate solution which is financial literacy. The relationship between financial literacy and post retirement financial planning is interrelated. Financial literacy is a mechanism that will assist achieving extensive post retirement financial planning and hence financial freedom .Financial literacy is nothing but knowledge about personal management of finances. It gives you the twin benefit of protecting you from financial frauds as well as planning for financially secure future (*Kumari Sweta*).<sup>1</sup>

As financial literacy is increased post retirement financial planning is decreased so for increasing financial literacy ,the basic knowledge of financial term should be introduced at the school level, if from the school level people aware regarding financial literacy then they will be able to take appropriate decisions regarding saving and investment, budget, pension funds etc. now it is the need of the hour that financial education should start at school as early as possible as students are the future citizens , they should be educated about financial matters.

#### 2. OBJECTIVE OF THE STUDY

- 1. To Study the initiative taken by Financial Regulators in India towards financial literacy for post retirement financial planning.
- 2. To provide future plan for increasing financial literacy among people through proposed School level Curriculum.
- 3. To analyze the impact of proposed School level Curriculum on Financial Literacy among salaried people for post retirement financial planning

#### 3. REVIEW OF LITERATURE

(Albreedy & Gharleghi, 2015) <sup>2</sup> found empirical results which depicted that there is a significant relationship between independent variables of education, and money attitude toward the dependent variable of financial literacy, while no relationship was found between financial socialization agents and financial literacy. Another study analyses the level of financial literacy among the college students and to determine the need for financial literacy programs on college campus, and current student's desires for these programs. This paper seeks to examine the role of Jnana Jyothi Financial Literacy Trust and their literacy programs in developing the financial knowledge among the college students <sup>3</sup>.(Rizwan, Sadhik, & Kumar, 2015).

Aggarwal & Gupta,2014 <sup>4</sup>also identified areas where financial literacy may be lacking. Authors asserted that the determination of critical areas will assist educators, regulators and financial institutions to design financial planning courses with greater significance in helping adults to achieve greater financial freedom and be better equipped for retirement .(Chen & Volpe) <sup>5</sup>found that those students with a non- business major and who were female, in a lower class rank, under the age of 30 and with little work experience had lower levels of knowledge. The women are more likely to be dissatisfied with their finances than men.

A woman's concerns about her personal finances are more likely to affect her work performance reported by(*Hira & Mugenda*, 2000) <sup>6</sup>Surveying financial literacy among college students, researchers found out in a study that women generally have less knowledge about personal finance topics. It was observed that women generally have less

enthusiasm, lower confidence and less willingness to learn about personal finance topics than men do. One more study aims to analyze the gap between financial literacy and saving/investment behavior among the working women. The findings of the study shows that women have expressed high degree of awareness.(*Mathivanan & Mohanaranjani*, 2013) <sup>7</sup>

TABLE 1
REVIEW OF PUBLISHED RESEARCH PAPERS- TABULAR FORM

S.	Author Name/	Title	Study	Sample	Finding/Observ	Research
N	Publication		Objective/St	size/Data	ation	Gap
0	Details		udy	analysis		
			description	method/Method		
1.	HELEN CARABEZ GUTIERREZ 2016	FINANCIAL PLANNING FOR RETIREMENT: SPOUSAL COMMUNICA TION AND COLLABORA TION	In this dissertation, three different established areas of literature are combined to assess how married individuals make their financial plans for retirement	Some 682 married individuals completed a questionnaire about how they make retirement decisions with their spouses. Of particular interest were differences between couples who collaborate with one another, and those in which one spouse severs as the primary planner	The findings from the investigation were illuminating. The tendency to collaborate was more often seen among respondents who had been married longer, had higher incomes, were good communicators, and who had shared goals and values. Findings also revealed that couples who collaborate are more likely to experience positive communication patterns, exhibited increased levels of task involvement, and perceive a more positive future for themselves in retirement	This study sought to address a gap in the retiremen t planning literature by exploring the way in which couples plan and save for the postemploym ent period. Toward that end, the project stands to make a real contributi on to our understan ding of how couples go about negotiating who will (and who will not) be involved

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						planning
2.	N.Suresh INTERDISCIPLI NARY JOURNAL OF CONTEMPORA RY RESEARCH IN BUSINESS 2016	AN EMPIRICAL STUDY ON FACTORS INFLUENCIN G EMPLOYEES IN THE INVESTMENT DECISION OF PENSION FUND SCHEME IN A PUBLIC SECTOR	investment decisions of	Primary data was collected with the help of structured questionnaire administered to the middle level employees who are about to retire from their service from a public sector organization at Tiruchirappalli - Tamilnadu. About 103 employees from that organization constitute the sample size.	This study established that the factors that affect investment decisions of the employees who are about to retire from a public sector organization were rated as follows in the order of importance, Extra benefits at the time of maturity, Risk profile of the scheme of investment, Balanced investment portfolio, Guarantee maximization and Funds past performance. So the pension schemes need to concentrate on these factors in order to attract more customers to their organization.	The study didn't have enough findings to prove the study.
3.	Nicholas A. Carr Et al. Journal of Financial Counseling and Planning Volume 26, Issue 1 2015	Health Information Search and Retirement Planning	The purpose of this study was to explore and test the association of physical health behaviors, namely exercise and diet, and health information search behaviors, and	Data for this study were obtained from the National Longitudinal Survey of Youth (NLSY), 1979 cohort, consisting of young men and women (n = 12,686) who were born between January 1, 1957 and December 31, 1964 (between ages	As a framework for the analysis, this study found that individuals who engage in health information search behaviors, such as reading the contents and nutrition details of food labels, are more likely to engage in	One limitation associated with this study, in the context of SDT, is that respondents were not asked specifically why they were exercising or dieting. It would be helpful to have

				financial wellness.	of fourteen and twenty two years of age at the time).	financial planning activities.	a direct measure of motivational intention in future studies.
4.	Douglas A. Hershey & Joy M. Jacobs- Lawson Journal of Family and Economic Issues 2015	Bridging Gap: Anticipated Shortfalls in Future Retirement Income	the	In the present investigation, we examined workers' expectations of the preretirement income they believed would be necessary in order to have a "good" retirement relative to the income they anticipated they would receive.	A total of 627 individuals participated in the study (313 men; 314 women). At the time of testing, none of the participants indicated they were retired	Analyses revealed an expected income shortfall, the magnitude of which was positively related to one's income and age. Sex was also related to the magnitude of the expected shortfall, With women anticipating a larger financial discrepancy than men. Finally, a sex by marital status interaction emerged in which single women were found to have a larger shortfall than single men and married individuals of both sexes. Findings are discussed in terms of the importance of interventions aimed at educating workers to understand the value of selecting a reasonable retirement income replacement rate	Much work regarding planning and saving for retirement could have been done.

_	T = -			I			
5.	Douglas	A.	Psychological	Economist	A total of 230	The adopted	The
	Hershey,		Determinants of	1	participants	structural	general
	and John	C.	Financial		each completed	model revealed	limitation
	Mowen		Preparedness	coming	a multifaceted	that both	s of using
	The		for Retirement	decades an	questionnaire	personality	survey
	Gerontological			unpreceden	on their own	constructs and	research
	Society	of		ted number	personal	financial	technique
	America			of American	retirement	knowledge	s and
	Vol. 40, No.	6,		baby	planning	were	structural
	687–697	ŕ		boomers	practices.	significant	modeling
	2015			will enter	Structural	predictors of	apply to
				retirement	equation	pre-retirement	the
				lacking	modeling	planning.	findings
				adequate	techniques were	P	from the
				resources.	used to		present
				The present	examine the		study. In
				investigatio	relationships		particular
				n	among		the
				was	individuals'		shortcom
				designed to	personality		
				examine the	characteristics,		ings associate
					· · · · · · · · · · · · · · · · · · ·		
				factors that	their financial		d with
				influence	knowledge, and		using
				individuals'	financial		correlatio
				financial	preparedness.		n
				preparednes			methods
				s for			to draw
				retirement.			causal
							conclusio
							ns and
							the
							possibilit
							y of
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							chance
							findings
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# 4. INITIATIVE TAKEN BY FINANCIAL REGULATORS FOR INCREASING FINANCIAL LITERACY: OECD-

The OECD has brought out "Recommendations on principles and good practices for financial education and awareness" which is furnished below:

- Government and all stakeholders concerned should promote unbiased, fair and coordinated financial education.
- Financial education should start at school, for people to be educated as early as possible.
- Financial education should be a part of the good governance of financial institutions whose accountability and responsibility should be encouraged.
- Financial education should be clearly distinguished from commercial advice; codes of conduct for the staff of financial institutions should be developed.

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- Financial institutions should be encouraged to check that clients read and understand information especially when related to long term commitments or financial services with potentially significant financial consequences.
- Financial education programmes should focus particularly on important life planning aspects, such as basic savings, debt, insurance and pensions.

#### RBI

- Reserve bank of India has undertaken a project entitled "project financial literacy"
- This project disseminate information regarding the central bank and the general banking concepts to various target groups, including school and college students, women, rural and urban poor, defense personnel and senior citizens.
- The project has been implemented in two modules, one module focusing on the economy, RBI and its activities, and second module focus on general banking.
- It is disseminated to the target audience with the help of banks, local government machinery, schools and colleges through presentations, pamphlets, brochures, films and also through RBI's website.

#### **SEBI**

- Securities exchange board of India has embarked financial education on a nationwide campaign
- To undertake financial education to various segments viz . School students, college students, working executives, middle income group, homemakers, retired personnel SEBI has empanelled resource persons throughout India.
- These SEBI certified resource persons organise workshop to the target segments on various aspects like savings, investment, financial planning, banking, insurance, retirement planning etc
- More than 3500 workshops has been conducted in various states covering around two lakh and sixty thousand participants
- Investors education programs are conducted by SEBI through investor associations all over the country.
- Regional seminars are conducted by SEBI through various stakeholders viz. Stock exchanges, depositories, Mutual fund association ,Association of merchant bankers, etc
- Under "visit SEBI" programme, school and college students are encouraged to visit SEBI and understand its functioning.

#### **IRDA**

- Insurance regulatory and development authority has taken various initiatives in the area of financial literacy.
- Awareness programme has been conducted on radio and television and simple
  messages about the rights and duties of policy holders, channels available for
  dispute redressal etc have been disseminated through television, radio as well as
  print media.
- IRDA conducts an annual seminar on policy holder protection and welfare and also partially sponsors seminars on insurance by consumer bodies.
- IRDA has got a pan India survey on awareness levels about insurance carried out through the NCAER .
- IRDA has also brought out publications of 'policy holder hand books' as well as a comic book series on Insurance.

#### **PFRDA**

- The pension fund regulatory and development authority has been engaged in spreading social security messages to the public.
- PFRDA has developed FAQ on pension related topics on ite web and has been associated with various non government organizations in India.
- PFRDA has issued advertisements in print media and electronic media through radio and television.
- PFRDA appointed intermediaries are called Aggregators who are directly responsible for pension awareness mostly in vernacular languages and in line with socio-economic sensibilities

#### 5. PROPOSED SCHOOL LEVEL CURRICULUM ON FINANCIAL LITERACY

Table-2 represents the proposed curriculum for financial literacy which should be included in the syllabus at school level. These topics may be very beneficial for all the people of the society. They can able to take decision regarding investment and their day to day financial decision

Table 2: Proposed curriculum for financial literacy to be taught at school level

S.No	Topics	Proposed curriculum to be taught at school level for increasing		
		financial literacy		
1	Money	History, barter system, importance and concept of		
		money:coins,paper money, plastic money, barter		
2	Banking	Definition, role of banks in growth of saving and investment,		
		types of banks ,services offered by banks: deposit & loans, types		
		of a/c, opening a bank a/c , how to transact with business , kyc		
		norms: A/C opening address proof how to read a bank statement,		
		banking products & services, net banking ,calculating interest:saving,fd,simple,compound interest , power of		
		compounding loans, types of loans, definition of emi, calculation		
		of EMI, difference between banks & money lenders, micro		
		finance, banking complaints process, ombudsman, basic of foreign		
		exchange, importance & use of Foreign Exchange, check		
		counterfeit currency,cibil		
3	Household	Earnings, nature of earnings, needs & wants, listing of expenses,		
	Economies	list to save money, expenditure cost, price & inflation, saving &		
		thrift, what to save is what you earn, borrowing, investment,		
		interest rate.		
4	Investment	Piggy bank, principles of investment: safety, liquidity & return,		
		bank saving :FD,RD,post office savings,pomis,nsc, ppf,nps bonds		
		, debentures, shares, mutual fund, gold & silver, real estate, arts		
		and other investments ,commodities, asset allocation, risk& return, basics of investment: liquidity, credit ,compounding & time value		
		of money, nominal & real return, effect of taxes, long term		
		V/s		
		short term		
5	Financial	Meaning, household financial health check up, important life		
	planning	stages, education, medical and other emergencies, social		
		obligations, goal setting, budgeting, marriage, buying a house,		
		buying a vehicle, plan a vacation, retirement planning, price of		
		procrastination		

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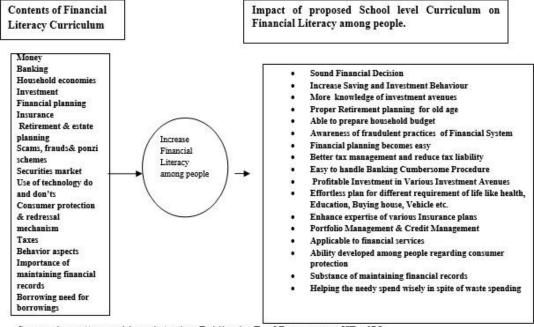
(	Ingunarias	Mooning mood and number loss masteriles the man the
6	Insurance	Meaning, need and purpose, loss protection, life ,non life and health, benefits of insurance, term plans, investment plans, hybrid plans -ULIP etc, agents, advisors, role of insurance companies, regulator – IRDA, ombudsman, how to take a new policy, how to revive old policy, transaction cycle, nomination, assignment, claims settlement, exclusions, difference between insurance and investment
7	Retirement &	Concept, ppf,epf, gratuity, nps, scss, financial need after
	estate planning	retirement, three stages: saving, accumulating, & dissaving; calculation of corpus required after retirement, protection from inflation, reverse mortgage, definition of will, making a will
8	Scams, frauds&	Free trips, insider trading, money laundering, phishing mail about
	ponzi schemes	winning a lottery, price rigging, dabba trading, bogus companies, multilevel marketing schemes not regulated by anyone, real estate frauds, banking & credit card scams, preventive measures from getting duped.
9	Securities market	Entrepreneurship, forms of business enterprises, company definition, shares, primary market reading a prospectus, what to read, secondary market, issuers, investor and intermediaries, regulator - role of SEBI, dealing in securities market, demat account and depository, asba, broker, stock exchange, grievance and redressal, financial advisor, ca, cfp, cpfa, basic terms and processes in securities market, market rumors and tips, sources of reliable information, whatare indices (SENSEX and nifty), investment v/s
		speculation
10	Use of	speculation Password protection, neft and rtgs ATM,online trading, internet
10	Use of technology do and don'ts	Password protection, neft and rtgs ATM,online trading, internet banking, need for keeping mobile number with banks, three in one account, need of protecting your online account, functioning of stock exchange, depository working mechanism, algorithmic
10	technology do and don'ts	Password protection, neft and rtgs ATM,online trading, internet banking, need for keeping mobile number with banks, three in one account, need of protecting your online account, functioning of stock exchange, depository working mechanism, algorithmic trading financial functions using excel  Rights of consumers, applicable to financial services, filing a
	technology do and don'ts  Consumer protection &	Password protection, neft and rtgs ATM,online trading, internet banking, need for keeping mobile number with banks, three in one account, need of protecting your online account, functioning of stock exchange, depository working mechanism, algorithmic trading financial functions using excel  Rights of consumers, applicable to financial services, filing a complaint, complaint to entity concerned, ombudsman, regulator,
	technology do and don'ts  Consumer protection & redressal	Password protection, neft and rtgs ATM,online trading, internet banking, need for keeping mobile number with banks, three in one account, need of protecting your online account, functioning of stock exchange, depository working mechanism, algorithmic trading financial functions using excel  Rights of consumers, applicable to financial services, filing a complaint, complaint to entity concerned, ombudsman, regulator, arbitration, consumer courts, govt.websites (PG portals), investors
	technology do and don'ts  Consumer protection &	Password protection, neft and rtgs ATM,online trading, internet banking, need for keeping mobile number with banks, three in one account, need of protecting your online account, functioning of stock exchange, depository working mechanism, algorithmic trading financial functions using excel  Rights of consumers, applicable to financial services, filing a complaint, complaint to entity concerned, ombudsman, regulator,
11	technology do and don'ts  Consumer protection & redressal mechanism	Password protection, neft and rtgs ATM,online trading, internet banking, need for keeping mobile number with banks, three in one account, need of protecting your online account, functioning of stock exchange, depository working mechanism, algorithmic trading financial functions using excel  Rights of consumers, applicable to financial services, filing a complaint, complaint to entity concerned, ombudsman, regulator, arbitration, consumer courts, govt.websites (PG portals), investors association.  Meaning, need, types of taxes, how tax impact income, income, wealth and gift tax, service tax, stt, stamp duty, tax planning v/s
11 12	technology do and don'ts  Consumer protection & redressal mechanism  Taxes  Importance of maintaining financial records  Behavior	Password protection, neft and rtgs ATM,online trading, internet banking, need for keeping mobile number with banks, three in one account, need of protecting your online account, functioning of stock exchange, depository working mechanism, algorithmic trading financial functions using excel  Rights of consumers, applicable to financial services, filing a complaint, complaint to entity concerned, ombudsman, regulator, arbitration, consumer courts, govt.websites (PG portals), investors association.  Meaning, need, types of taxes, how tax impact income, income, wealth and gift tax, service tax, stt, stamp duty, tax planning v/s tax evasion, tax rates, tax free bonds, tax saving investment  Pan and its utility,aadhar card, demat account, bank statements and passbooks, insurance policies, tax return, property documents, helpline numbers of service providers  Concept of needs and wants, helping the needy spend wisely v/s
11 12 13	technology do and don'ts  Consumer protection & redressal mechanism  Taxes  Importance of maintaining financial records	Password protection, neft and rtgs ATM,online trading, internet banking, need for keeping mobile number with banks, three in one account, need of protecting your online account, functioning of stock exchange, depository working mechanism, algorithmic trading financial functions using excel  Rights of consumers, applicable to financial services, filing a complaint, complaint to entity concerned, ombudsman, regulator, arbitration, consumer courts, govt.websites (PG portals), investors association.  Meaning, need, types of taxes, how tax impact income, income, wealth and gift tax, service tax, stt, stamp duty, tax planning v/s tax evasion, tax rates, tax free bonds, tax saving investment  Pan and its utility,aadhar card, demat account, bank statements and passbooks, insurance policies, tax return, property documents, helpline numbers of service providers

		advise may be injurious.
15	Borrowing need	Need for borrowing source of borrowing, merit and demerits of
	for	borrowing, how much to borrow, avoid life of credit, comparing
	borrowings	interest rate on loan offering, importance of timely payment, avoid
		default, avoid borrowing for conspicuous consumption credit cards
		- merits and demerits

**Source:** https://www.rbi.org.in/scripts/PublicationDraftReports.aspx?ID=675

Figure-1 signifies the impact of the topic which shows the direct and positive relationship between Investment decision and capabilities of Investors. These topics regarding investment decision are easy but due to lack of knowledge of these topics they face difficulties in understanding financial instrument which are beneficial for them as a result they invest in low return financial instrument and sometimes they bear loss. If these topics included in the syllabus at school level and students are aware already about the all financial terms then in future they will be able to face such kind of problem and escape from risk. The impacts of these topics which are helpful in increasing financial literacy among people are discussed below:

Figure:1: Theoretical Research Model for increase Financial Literacy among people.



Source: https://www.rbi.org.in/scripts/PublicationDraftReports.aspx?ID=675

#### 6. CONCLUSION-

The growth and development of any country depends on its financial system. For achieving the goal of the financial system, there is one accurate solution which is financial literacy. The relationship between financial literacy and post retirement financial planning is interrelated. In a broader perspective, financial literacy can be stated as "understanding of economics and how economic conditions and circumstances affect household decisions" (Worthington, 2006) and these decision directly and indirectly affect the post retirement financial planning & financial system so this paper try to focus on the solution for increasing financial literacy among salaried people. The objectives of this paper are as follow 1. To Study the initiative taken by Financial Regulators in India. 2. To provide

future plan for increasing financial literacy among for post retirement financial planning people through proposed School level Curriculum. 3. To analyze the impact of proposed School level Curriculum on Financial Literacy among people. The conclusion of this paper is that if we add the basic topic in school level curriculum then this will automatically enhance the investment behavior of people and will ultimately results in financial well being of individuals which will certainly enlist a happy post retirement financial life.

If our youth will be educated about financial literacy, then this will be beneficial for our society, individual and whole community but very fewer people are aware about it When our youth will gain the required skill then this will bring positive attention to the school as well as community. Promoting financial literacy can reap many benefits for the educational institution which also include student recruitment and retention, building awareness among community members and the media and fundraising through grant and sponsorship opportunities, when financial literacy programmes will be included in the school curriculum then this will open new doors for youth as well. For a success of any financial literacy programmes there should be a motivated teacher, ample resources, relevant curriculum, and involvement of community. Here are some principles which should be kept in mind while preparing an effective financial literacy programme:

- Clear mission and vision
- Connected to the standards
- Relevant
- Community focused
- Integrated with other curriculum areas
- Supported with adequate resources
- Continuous evaluation for effectiveness
- Learner centered
- Effective delivery

#### 7.

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