# RELEVANCE OF GANDHIAN IDEOLOGY: PHILANTHROPY TO CORPORATE SOCIAL RESPONSIBILITY

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## ABSTRACT

Corporate Social Responsibility (CSR) has become a buzzword now. Today CSR in India has gone beyond merely charity and donations, and is approached in a more organized fashion. It is an integral part of the corporate strategy. CSR is that the business has a responsibility – towards its stakeholders and society at large – that extends beyond its legal and enforceable obligations. There are many companies in India (Tata, Birla, SAIL, BHEL etc), which are engaged in doing such activities that benefit the community at large. These companies play an important role in nation building and socio-economic development and have also taken up a number of initiatives for the development of society. Mahatma Gandhi's principle of Trusteeship also correlates to the concept of Corporate Social Responsibility. CSR has become increasingly prominent in the Indian corporate scenario. Organizations are expected to grow their businesses. With the growth of their businesses, organizations need to build trustworthy and sustainable relationships with the community at large. The present paper explains the concept of Corporate social Responsibility and tries to establish relationship between Gandhi's ideology of Trusteeship with CSR.

Keywords: Corporate Social Responsibility, Corporate Strategy, Trusteeship, obligations

### Introduction

Corporate Social Responsibility (CSR) has become a buzzword now. It is one of the most important global issues. With the passage of time, CSR expanded to include both economic and

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social interests. Companies have become more transparent in accounting and display 'public reporting' because of pressures from various stakeholders. Now the companies behave in the 'desired' ethical and responsible manner towards customers, employees, communities, stakeholders and environment. They have started incorporating their CSR initiative in their annual reports. CSR has become increasingly prominent in the Indian corporate scenario. Organizations are expected to grow their businesses. With the growth of their businesses, organizations need to build trustworthy and sustainable relationships with the community at large. Today CSR in India has gone beyond merely charity and donations, and is approached in a more organized fashion. It has become an integral part of the corporate strategy.

### **Objectives:**

- To understand the meaning of Corporate Social Responsibility
- To study the concept of Trusteeship given by Mahatma Gandhi
- To establish the relationship between CSR and Gandhi's ideology of trusteeship
- To know the importance of CSR and companies following this approach

### **Defining Corporate Social Responsibility (CSR)**

If the term "Corporate Social Responsibility" is interpreted separately, it manifest that (a) 'Corporate' -means organized business; (b) 'Social' - means everything dealing with the people and (c) 'Responsibility' - means accountability between the two. CSR is represented by the contributions undertaken by the companies to society through its business activities and its social investment. The ideal definition of Corporate Social Responsibility given by World Business Council for Sustainable Development is - "CSR is the continuing commitment by business to behave ethically and contribute to economic development while improving the quality of life of the workforce and their families as well as of the local community and society at large." The European Commission has given a simpler definition of CSR as "the responsibility of enterprises for their impacts on society and outlines what an enterprise should do to meet that responsibility". CSR is that the business has a responsibility – towards its stakeholders and society at large – that extends beyond its legal and enforceable obligations.

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Indian industry is going global. The corporates are getting bigger and diversifying within the country too. They need land, energy, water and minerals — all scarce and not completely renewable. Serious industry players want facilitation through governments, and no more. Public Sector Undertakings (PSUs) are too opaque for anyone to measure their productivity vis-a-vis their asset base. Today's probity-conscious, rights-asserting India seeks better governance with less government. The industry has been longing for it . Ideally, it is expected that government works as a regulator with a large degree of transparency and remains accountable for its decisions. It shall continue as a player only in sectors such as health and education where great disparity in access continues. In these sectors, the long-term implication of any governmental neglect on the much-talked-about demographic dividend shall be disastrous. Henceforth, apparently, the active players of the economy shall be the industry – several small, many medium and those that are revving to forge ahead shall be those that are the large. It is equally apparent that the industry shall not confine itself to manufacturing alone; there are clear signs of their moving into agriculture too.

### **Trusteeship Principle:**

Indian corporations should set their paradigms based on Mahatma Gandhi's trusteeship principle. A distilled essence of this principle is found in the first verse of the *Isopanishad* (Shukla Yajur Veda)*Isavasyam idam sarvam...dhanam* (the One God is present here and everywhere). It underlines that everything around us has the Supreme residing in them and hence He is the rightful owner. We, who actually possess it, can enjoy a "delegated ownership" as trustees.For the coming generations shall receive it from us. In the meanwhile consumption was not discouraged, but we were cautioned not to accept what was someone else' quota. The Mahatma's trusteeship beautifully explains that enterprise is not discouraged, while we know that socialism numbs enterprise. Gandhiji's trusteeship allows the entrepreneur to keep the surplus. It actively encourages spending the surplus for the benefit of the society. Gandhiji's trusteeship rests on three solid pillars — *Ahimsa* (non-violence), *Samanta* (equality), and *Swaraj* (self-rule). Swaraj or self-rule is significant in the context of the current debate as it shall refer to the self-rule of the smallest governing unit — the gram panchayat. And this is the unit closest to the people. The

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relevance of *ahimsa* needs no elaboration in the light of today's land acquisition debate. Not just lathis, but even the uncertainty of displacement can be described as himsa (violence) and hence engagement for negotiations, where and when necessary, should be on completely different parameters. Gandhiji envisaged the entrepreneurs "to use their talent to increase the wealth, not for their own sakes, but for the sake of the nation and, therefore, without exploitation...Their children will inherit the stewardship only if they prove their fitness for it." The Mahatma also observed, "When the people understand the implications of trusteeship and the atmosphere is ripe for it, the people themselves, beginning with gram panchayats, will begin to introduce such statutes. Such a thing coming from below is easy to swallow." In India today, some entrepreneurs who have followed these principles who stand out as exemplars. They may not call themselves so, but they have practiced these principles and give us the comfort that ideals can be emulated.

### **Corporate Social Responsibility: Role of Some Indian Companies**

There are many companies who are deemed to be forerunners of CSR. The snapshot of some companies towards CSR are stated below:

A. TATA: TATA group is considered to be a pioneer in the area of CSR and has played an active role in nation building and socio-economic development since the early 1900s. From its inception, the TATA group has taken up a number of initiatives for the development of society. About 7000 villages around Jamshedpur and Orissa benefit from development programmes run by the TATA Steel Rural Development Society (TSRDS). Programmes of TSRDS cover issues like education, irrigation, afforestation, adult literacy, vocational training, handicrafts and rehabilitation of the handicapped persons. The Community Development and Social Welfare Department (CDSW) at TATA steel caries out medical and health programmes, blood donation drives, and drug de-addiction etc.

B. BIRLA: The Birla Groups of companies are also among the pioneers in the field of corporate social responsibility in India. As part of the Aditya Vikram Birla Group's Social Reach, the Birla group runs many hospitals, adult education and schools all over India. This group rehabilitates handicapped persons. It also provides vocational training, and has adopted several villages under its Village Infrastructure Development Programme.

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C. MAHINDRA: Among corporates who have displayed deep commitment to corporate social responsibility over long years is Mahindra and Mahindra. The late Mr. K. C. Mahindra for promoting education among Indians at all levels established the K. C. Mahindra Education Trust in 1953. Every year the Trust offers interest free loan scholarships to post-graduate students going abroad for higher studies. The Mahindra Search for Talent Scholarships is a scheme established in 34 schools in India to enthuse and reward students who have achieved excellence in their academic pursuits.

D. Reliance Industries Ltd.: Reliance Industries Ltd. Launched a countrywide initiative known as "Project Drishti". It is meant for restoring/bringing back the eyesights of visually challenged Indians from the economically weaker sections of the society.

E. Steel Authority of INDIA (SAIL): SAIL was founded with well-articulated socio-economic objectives towards the people of India – employees, customers, supplies and community. SAIL has taken successful actions in the field of environment conservation, health and medical care, education, women upliftment, providing drinking water and ancillary development.

F. GlaxoSmithKline Pharmaceuticals: GlaxoSmithKline Pharmaceuticals' CSR programmes primarily focus on health and healthy living. They work in tribal villages where they provide medical check-up and treatment, health camps, and health awareness programmes. They also provide money, medicines, and equipment to non-profit organizations that work towards improving health and education in under-served communities.

G. ACC: ACC has been rendering social service for over 5 decades. They are setting up schools, health centers, agro-based industries, and improving the quality of rural life.

H. BHEL: BHEL is actively involved in the welfare of the surrounding communities. It is also providing drinking water facilities, construction of roads and culverts, provision of health facilities, educational facilities etc.

I. NTPC: NTPC has established a trust to work for the cause of the physically challenged people. This apart, similar commitment to CSR has been displayed by several corporates in India. These corporates have been deeply committed to their commitments engaging in programmes encompassing education, health, integrated rural development etc.

### CSR: Why it is important

1) It can bring benefits in terms of risk management, cost savings, access to capital, customer relationships, human resource management, and innovative capacity.

2) It encourages more social and environmental responsibility from the corporate sector at a time when the consumer confidence and the levels of trust in business is getting damaged.

3) CSR requires engagement with internal and external stakeholders so that it enables enterprises to anticipate better and take advantage of fast-changing expectations in society as well as operating conditions. This means it can also act as a driver for the development of new markets and create real opportunities for growth.

4) Enterprises can build long-term employee, consumer and citizen trust by addressing their social responsibility as a basis for sustainable business models.

5) It helps mitigate the social effects of the crisis, including job losses.

6) CSR offers a set of values on which a more cohesive society is built.

7) It can enhance brand image and reputation.

8) It can generate ability to attract and retain employees.

### **CSR** includes

CSR encompasses the following:

1) All activities aimed at communities that benefit them in a sustainable manner. However, a company that undertakes such activities but does not comply with business basics cannot be termed as social responsible.

2) Basic business practices and value chain that go beyond legal compliance to benefit the disadvantaged amongst the company's stakeholders, e.g. poor customers, marginalized producers and so on.

3) Advocating for change in public policy and laws that benefit disadvantaged people.

## Conclusion

Mahatma Gandhi introduced the notion of 'trusteeship'. Under this notion, the industry leaders had to manage their wealth so as to benefit the common man. The idea prompted many familyrun businesses to contribute towards socio-economic development. Gandhi's influence put pressure on various Industrialists to act towards building the nation and its socio- economic development. According to Gandhi, Indian companies were supposed to be the 'temples of modern India'. Understanding the concept on the same lines we can now a days see that CSR is a

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part and parcel of the corporate strategy. Business enterprises are no longer expected to play their traditional role of mere profit making enterprises. The companies are facing increased pressure for transparency and accountability, being placed on them by their employees, customers, shareholders, media and civil society. The ever-increasing role of civil society has started to put pressure on companies to act in an economically, socially and environmentally sustainable way. CSR talks about responsibility across all stakeholders in terms of the Triple Bottom-line, people, planet and profits.

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