



Innovation of the Model of Business and the Significance of the Internet of Things (IoT) : A Brief Study

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Abstract

The research makes a detailed study of the significance of the Internet of things (IoT) on the innovations of models of business with a discrete regard to the impact of the advanced technological progress. The specific characteristics of the businesses that grasp the data of the Internet of Things (IoT) to metamorphose the conventional models of business, like our highlights on the proposition of the value of the industry as well as software, flexible model, structure of cost, as well as the mechanism of the capture of value, enable the focusing of the consolidation of the Internet of Things (IoT) in amalgamation with the diverse technologies that could make a positive impression on the progression of the innovations of the models of business and the conversions of the conventional models of business of the organization. The research also proposed that the degree of the variance of technology as well as the level of growth, specifically in the compatible and supportive features, augment the probability. The recent investigation of some leading business firms were undertaken to specify the design and the subject of the information, highlighting the usage of the Internet of Things (IoT) for the augmentation of the experience of the customers by supporting the real-time information for generating the innovative streams of revenue, increasing the production, as well as productivity in general, utilizing the services that are innovative. The findings of the research bring to light the attributes of the software and the Internet of things (IoT), that could overcome dangers related to the making of surveys, of the innovations of the models of business that are supported by the Internet of Things (IoT), and make an impact in the innovation of business.

Keywords : Internet of Things (IoT), metamorphose, flexible, variance and compatible

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Introduction

The recent survey brought to light that the number of devices of Internet of Things (IoT) increased exponentially in the global scenario, and are expected to rise with a higher rate in the coming years. The increase in the smart systems, due to the enhanced usage of the Internet of Things (IoT), in conjunction with diverse network ranges, big data, block-chain technologies, cyber physical systems, processes as well as cloud computing capacity. This merging causes the economic aftermath of the Internet of Things (IoT) across multifarious set-ups, like retail environments as well as factories, in the present era of cyber revolution. The general awareness is that the present scenario is marking a fundamental change in the industry from the previous revolutions, that were highlighted by merging and combinations, of the mentioned technologies. In spite of the enhanced impact of the support of the Internet of Things (IoT) in the industries of the diverse economies, there is an enhanced activity of participants, facing the aggressive problems, arising due to the support of the information of the Internet of Things (IoT), that convert the traditional models of business into innovative models, providing an augmented value to the customers. The research analyzed the importance of the changes in management and traditions of the organizations, in businesses that are based on service, for taking on the usage of the Internet of Things (IoT) supported innovative models of business. The research also focused the affected features of the traditional models of business, and the resistance offered by the participants, in the introduction of a new tradition and style. The researchers also made focus on making the surveys of diverse types of innovative models of business, that are driven by latest technologies, like models of business on digital platforms. The burning requirement of the present age is further research on the mode how businesses could be made compatible for the support of the data of the Internet of Things (IoT), for the conversion of the traditional models of business to the ones that are compatible to the Internet of Things (IoT).

Objective of the Study

The main objective of the study is to determine the manner of the incorporation of the data of the Internet of Things (IoT) for the conversion of the established models of business into innovative and Internet of Things (IoT) supported models of business for an increased customer value.

Methodology

The researchers made a study of the theoretical background by making a brief examination of the literature as well as the practitioners. Hence, the paper makes a simplification of the conception of innovative models of business and models of business. The research next makes the specification and the examination of the possible background of the Internet of Things (IoT) on the innovative models of business from the literature. The study included a very brief review of literature, that included the practitioner and the academic parts, with a greater importance on the academic literature.

Despite gaining a gamut of knowledge, in the matters of innovative business models and business models, the interpretation is yet to be established. However, the study projects that the models of business comprise of four components, as, proposition of value, structure of cost, capture mechanisms of value, and segments of customers. The study also included the nature of relationship of the components with each other. Some views of research have focused on the models of businesses from the angles of technology and innovation. These angles identify the models of business as designs for combining customers and technology, and also suggesting that entrepreneurs as well as participants could take advantage of the possible value, that is contained in the innovative technologies, and thus make conversion to the market status. These views identify the model of business as an area of innovation, when blueprints and innovations are contemplated to be in cooperative relationships between technologies, customers and businesses. The brief review of literature had also noted that possible impression of the Internet of Things (IoT) on the chances and the value chains for the innovative models of business, that provide systematic information on the chances and the dangers of supporting the data of the Internet of Things (IoT), for the conversion of the conventional models of business into the Internet of Things (IoT) supported models of business.

It has come to light that the Internet of Things (IoT) is now the main focus of the practitioners as well as the academicians. It is conceived that the Internet of Things (IoT) has introduced a new age of huge probabilities with regenerative computing, that provided improvement in the businesses, during as well as after the pandemic. The study further revealed that the technologies of the Internet of Things (IoT) were utilized as strategies for making response to changes of environment, especially systems and gadgets, that would help specifying the innovative practices of business. There was excess emphasis on the chances offered by the Internet of Things (IoT), that became the topics of surveys, and the results revealed that there were several dissensions in the concepts, and the basic understanding of the scenario. This clearly highlighted a huge conflict in the explanation of the scenario, especially the attributes as well as the drivers. The underlying benefits of conversion include the necessities of the personalization, that generate the reaction to the customers in general, in the growth of the unique scenario of the smart products. This phenomenon brings to light the nature of the industries and businesses, that are rapidly mopped into the processes that are supported by the Internet of Things (IoT). The new phenomenon, the Internet of Things (IoT), had generated several innovative areas of interest, across diverse directions. The new technology of the Internet of Things (IoT) has drawn much attention from the academic angle as well, that implied that there is further span of research in these aspects. The research revealed that the most significant challenge arises from the privacy and the belief of the solutions of the Internet of Things (IoT), the storage of information, and the resolutions made for the mitigation of the threats to cyber security. The research further proposed to generate an end-to-end connectivity, as well as other dynamic approaches, that could include cooperative practices among the vendors of diverse trades. It was however observed that the past studies never took into account the difficulties that surfaced due to the necessity of multiple vendors, along with the probability of the requirement of the different solutions of the Internet of Things (IoT), for their possible usage. The research never made much deliberation to the technology of the Internet of Things (IoT) and the related emissions of carbon from the consumption of potential energy, the framework of software development and the hardware of the Internet of Things (IoT). However, the researchers have made positive statements that the technology of the Internet of Things (IoT) has definite linkage with innovation as well as models of business, despite the ignorance of certain groups about the technology of the Internet of Things (IoT) as a process.

The study was made by engaging the design of qualitative research, making analyses of the procedures adopted by the businesses for the generation of innovative and new models. The studies were made pertaining to a few prominent organizations, and examinations were made regarding any potential issue, any complex issue, several perspectives, and also progressing with innovative beliefs and ideas, that could be examined through further research. The organizations were selected from diverse industries, throwing light on the usage of the technology of the Internet of things (IoT) for the innovation of the model of business. These businesses were among the first to introduce the technology of the Internet of Things (IoT) and make the implementation for the progressing of the innovative services as well as products, with an increasingly efficient operation. These businesses have forged relationships with similar technological organizations to expedite their projects of the Internet of Things (IoT) and build a strong matrix of innovation. The nature of the qualitative study made it easy to survey and examine how the technology of the Internet of Things (IoT) was utilized. The data for this study was garnered from the available literatures.

Analyses and Finding

It is observed that the Internet of Things (IoT) basically alters the process of designs of products and initiates innovative ways for fundamentally generating, capturing and providing the value in various possible ways, like, models of subscription, leasing, pay-rolls, or renting. Hence, several businesses at all levels, are giving effect to the innovative Internet of Things (IoT) supported technologies, like big data analytics or sensor-embedded devices, for augmenting the generation of values, along with the relationships with customers and internal procedures. The past researches had highlighted much on operating models, resulting in businesses encountering several differences, when making an effort to convert their models of business, and reaching an innovative digitalized setting. The past researches have failed to provide a convincing evidence of identifying the models of business from the multi-perspective as well as transformative aspects of the Internet of Things (IoT). This resulted in many traditional businesses having erroneous hypotheses, when merging the data among identified batches of capabilities as well as resources, that could offer resistance to the generating and capturing value. The research indicates that the Internet of Things (IoT) increases beyond the merger of habitual processes, that utilize the Internet of Things (IoT).

It is however necessary that stress is laid on the specifications as cooperation or compatibility, showing that the platforms of the Internet of Things (IoT) rarely operate in absolute separation from other technologies. It however suggests the general serviceability to other compatible technologies, like, big data, robotics, cloud computing and Artificial Intelligence, and platforms like, Microsoft Azure and Google Cloud. The study highlighted that the Internet of Things (IoT) necessitates the broad procedures of the business, where the logic for generation and capturing of value is changed or adjusted with the help of a model of business. When the business aligns with the platform where the proposition of value is complemented in a similar way through the grid effects, the businesses could grasp the resources and potentiality in a cohesive way, that generates the cohesive value. So the customers and shareholders could collectively make deals for higher prices from specific suppliers, if there is an increase in the number of participants, who are engaged through the platform. The businesses could attain the entry, by this procedure of digital interface, to a huge range of digital information, that could be made relevant to the actions of personalized marketing or the improvement of the products.

The significance of the Internet of Things (IoT) upon the channels of marketing is demonstrated by considering participants of the category as “internet only”, like eBay or Amazon. Thus it is understood that the significance of the Internet of Things (IoT), with the merging of a large range of physical things, big data, Artificial Intelligence and direct grid come to existence, with the augmented proposition of value, that happens when an increased number of participants join the environment. The study also reveals that the Internet of Things (IoT) in the environment of the proposition of value has the ability to complement the providing of the contributions of technology and the marketing through all channels. The advanced driver-assistance systems enable the drivers to completely depend on automations, in circumstances beyond their control. In recent times, the studies are highlighting the examination of the elements of the models of business that are supported by the Internet of Things (IoT). The researchers maintained that in their assessment of the Internet of Things (IoT), businesses need to convert their models of business in a strategic fashion. It was found that three critical steps were necessary to avail of the benefits of the disruptive technologies, for the enrichment of revenue. These steps include the upgrading of the products with software,

utilization of digital solutions for dealing with the complex issues of the customers, and utilization of the platforms of the Internet of Things (IoT) for storing and merging information in the manufacturing of the products of the customers. The results of using these steps indicated that the disruptive technologies, supported by the Internet of Things (IoT), have caused an increase in the interfaces and the points of connection, with the external customers of the business, that energized the innovative models of business. However in the present era, the businesses are compelled to combine several technologies, that are led by the disruptive platforms and innovators, that could prove to be dangerous. However, in the growing stage, the ability to adjust to the sharing economy proves to be the final straw for businesses to make profits in the business environments. This helps the businesses to specify the new chances and gain a unique selling point. The businesses of software and automobile are distinguished by features, that make them unique from other industries. These industries are also susceptible to problems like other businesses. The literature that was reviewed by the researchers, indicated that the information of the Internet of Things (IoT), had merged across businesses at all levels, but the literature was inadequate as far as models of business and innovative models of business were concerned.

By supporting the technology of the Internet of Things (IoT), businesses augment the satisfaction and experience of the customers. The merger of the Internet of Things (IoT) with the system software of businesses, increases the satisfaction of the customer in various ways. The Internet of Things (IoT) plays a crucial role in the powering equipment, as Alexa, that allows the citizens to manage their residences through the mechanization of diverse voice and tasks orders, that augments the comfort level of residential life. The technology of the Internet of Things (IoT) permits the businesses to generate satisfying, effective and personalized experiences for the consumers in general, and play a crucial role in increasing the level of comfort of the customers and gain their loyalty. The transportation industry utilizes the Internet of Things (IoT) for real-time tracking of the various modes of transport, expediting the flow of traffic, upgrading the directions, and providing forecasted maintenance, that improves the experience of the customers. The customers are also fed with the latest and accurate data of the schedules of the various modes of transport. Further, the technology of the Internet of Things (IoT) provides the real-time characteristics, that is proved to be a critical instrument for enhancing the support for the business customers, allowing teams to make more rapid response for the resolution of the dangerous issues, before the consumers are affected by the same

in any possible way, thus augmenting the overall experience of the customers. The theory of disruptive innovation focuses that the technology of the Internet of Things (IoT) has rewritten the delivery of the service to the customers, and making it possible for forecasted and the highest reactive delivery of service.

The technology of the Internet of Things (IoT) could be made applicable to a diverse array of businesses for real-life benefits. The technology of the Internet of Things (IoT) has been supported for the reduction of costs, improvement of the quality of the product and the augmentation of the productivity of the operations. The implementation of the Internet of Things (IoT) in combination with machine learning algorithms improved the productivity of the operations through the forecasted failure of the equipment, reduction of disruptions of production as well as downtime, and actual data from the processes of manufacturing. The technology of the Internet of Things (IoT) is also utilized for the upgrading of the operations by making the application of the services to the infrastructure of the cloud, that improves the supply-chain, optimizes the security of the systems, drives innovations and makes the augmentation of the efficiency of the data centers. The sensors of the Internet of Things (IoT) track the factors of the environment within the data sensors, that augment the productivity and the reliability of the infrastructures of the cloud, while decreasing the danger of downtime for the consumers. The Internet of Things (IoT) further permits the actual tracking of the inventory as well as the analyses of the data, augmentation of the productivity of the functions as well as distribution, and simplify the merger of the facilitation and supply-chain. The leading businesses also utilize the Internet of Things (IoT) as a model of satisfaction, that enables the customers to make access to enough space for storage, while improving the processes of picking, packing and shipping, using the technologies of the Internet of Things (IoT).

Discussion

The findings of the study strongly focus that the support of the Internet of Things (IoT) lead to the generation of new revenue streams that are sustainable in nature, reduction of the costs of operation, optimization of operations, and increasing the satisfaction of the customers. The Internet of Things (IoT) is also utilized for the indication of the functionality of the product of the business, and the updating as well as the monitoring of the vehicles in remote. It also augments the optimization of the

satisfaction of the customer, as well as the chances for the expansion of business. It also enables the businesses for converting from the conventional model of the product to the models of service orientation. The Internet of Things (IoT) is capable of making optimization of the operations of business from the process of picking, packing and shipping, as well as improving the delivery of service to the customer, along with broadening the reach in the market.

The introduction of the Internet of Things (IoT) could allow businesses for greater satisfaction of the customers, and make more efficient deliveries. The more efficient services with the support of the Internet of Things (IoT), not only augment the satisfaction of the customers but also enable the innovation of the model of business. The support of the Internet of Things (IoT) had generated the making of smart buildings with the ability of automation of tasks, generating a smart environment of work, and finally ensuring a satisfactory experience of the employees. The research has brought to light the critical role that is being played by the Internet of Things (IoT) for the augmentation of the operations of the business spanning diverse industries. The businesses are able to stay competitive and also increase their market share. The businesses apply the Internet of Things (IoT) spanning the diverse features of the products and are able to optimize the operations of their business. The sensors of the Internet of Things (IoT) make the monitoring of the conditions of the environment in real-time and support the ensuring of the capability of its global logistics, thus making an augmentation of the reliability and the security of the business.

Limitation and Further Scope of Research

We are aware that the technologies of the Internet of Things (IoT) pose greater opportunities for businesses, but there are several problems related to its acquiring, during the implementations in the business. The acquiring of the Internet of Things (IoT) in businesses, face several disadvantages like leakage of sensitive information, poor understanding ability of the business, compromise of trust, and infringement of security. The businesses also encounter aggressive opposition regarding recruitment of skilled manpower, lack of trained personnel, lack of knowledge towards execution of new technologies, and dearth of resources. It was further observed that these were the main disadvantages for the acquiring of the new technology, but the possible advantages of the Internet of Things (IoT) are crucial, and play a determining role in studying the motivation of the participants in the acquiring of the Internet of Things (IoT).

Conclusion

The new technologies of the Internet of Things (IoT) have transformed the models of business, and provide abundant chances for making innovative designs. The technologies of the Internet of Things (IoT) have proved to be an important instrument for undertaking major innovation in large organizations of diverse industries, while augmenting the satisfaction level of the employees and customers, optimizing the operations, as well as progressing with innovative services that are based on the Internet of Things (IoT). The research focuses on the problems encountered in the acquiring of the Internet of Things (IoT). The acquiring by the businesses bring to light several unfavorable situations, in the form of issues of security, difficulty in implementing new technologies, dearth of trained professionals and infringements of privacy. It is however absolutely necessary that the satisfaction obtained by the implementation of the technologies of Internet of Things (IoT) is maximized by the businesses, while the threats are reduced, for the achievement of long-term success. In order to make augmentation of the acquiring of the technologies of the Internet of Things (IoT) by the industries in general, further study could highlight the new technologies of the Internet of Things (IoT), and the significance that they lay on the innovation of the models of business.

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